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| 5.3.3.1 | 1 | General Requirements | The CSP SHALL have the operator view the biometric source (e.g., fingers, face) for presence of non-natural materials and perform such inspections as part of the proofing process. | *63A#0490* |  | *If the CSP provides Supervised (Remote or In-person) proofing it SHALL document and apply technologies and procedures which ensure that the Proofing Supervisor reviews the biometric source (e.g., fingers, face) for presence of non-natural materials and perform such inspections as part of the proofing process.* | ü | ü | This requirement is general, not specific/. Specific instances are dealt with in following criteria. This is a problem created by NIST's confusing terminology |
| 5.3.3.1 | 2 | General Requirements | The CSP SHALL collect biometrics in such a way that ensures that the biometric is collected from the applicant, and not another subject. | *63A#0500* |  | *If the CSP provides Supervised (Remote or In-person) proofing it SHALL document and apply technologies and procedures such that the Proofing Supervisor SHALL ensure that biometric samples are taken from the Applicant themselves and not from another person.* | ü | ü | See CO#0290 for general training reqts |
| 5.3.3.1 | 2 | General Requirements | All biometric performance requirements in SP 800-63B, Section 5.2.3 apply. | *63A#0510* |  | *If the CSP provides Supervised (Remote or In-person) proofing it SHALL ensure that the technologies and procedures applied by the Proofing Supervisor fulfill the biometric performance requirements expressed in 63A#0620 to 63A#0680 inclusive.* | ü | ü |  |
| 5.3.3.2 | 1 | Requirements for Supervised Remote In-Person Proofing | The CSP SHALL monitor the entire identity proofing session, from which the applicant SHALL NOT depart — for example, by a continuous high-resolution video transmission of the applicant. | *63A#0520* |  | *If the CSP provides Supervised Remote proofing the CSP SHALL ensure that a Proofing Supervisor participates throughout the entirety of a Remote proofing session, from which the Applicant SHALL NOT depart.* | ü | ü | Applying consistent usage of 'Proofing Supervisor' |
| 5.3.3.2 | 2 | Requirements for Supervised Remote In-Person Proofing | The CSP SHALL have a live operator participate remotely with the applicant for the entirety of the identity proofing session. | *63A#0530* |  | *The CSP SHALL ensure that a Proofing Supervisor participates with the Applicant for the entirety of a Remote identity proofing session.* | ü | ü |  |
| 5.3.3.2 | 3 | Requirements for Supervised Remote In-Person Proofing | The CSP SHALL require all actions taken by the applicant during the identity proofing session to be clearly visible to the remote operator. | *63A#0540* |  | *The CSP SHALL ensure that a Proofing Supervisor clearly witnesses all actions taken by the Applicant, for the entirety of a Remote identity proofing session.* | ü | ü |  |
| 5.3.3.2 | 4 | Requirements for Supervised Remote In-Person Proofing | The CSP SHALL require that all digital verification of evidence (e.g., via chip or wireless technologies) be performed by integrated scanners and sensors. | *63A#0550* |  | *The CSP SHALL ensure that all digital verification of evidence is performed by scanners and sensors which are integrated into the CSP-owned/managed Remote proofing terminal.* | ü | ü | integrated meaning that the scanners/sensors are physically integrated within the remote terminal |
| 5.3.3.2 | 5 | Requirements for Supervised Remote In-Person Proofing | The CSP SHALL require operators to have undergone a training program to … | *63A#0560* |  | *The CSP SHALL train its Proofing Supervisors such that they:* | ü | ü |  |
| 5.3.3.2 |  |  | … detect potential fraud and … | *63A#0560* | *a)* | *are competent to detect potential fraud; and* | ü | ü |  |
| 5.3.3.2 |  |  | … to properly perform a virtual in-process proofing session. | *63A#0560* | *b)* | *are capable of properly performing a virtual in-process proofing session.* | ü | ü |  |
| 5.3.3.2 | 6 | Requirements for Supervised Remote In-Person Proofing | The CSP SHALL employ physical tamper detection and resistance features appropriate for the environment in which it is located. For example, a kiosk located in a restricted area or one where it is monitored by a trusted individual requires less tamper detection than one that is located in a semi-public area such as a shopping mall concourse. | *63A#0570* |  | *The CSP SHALL employ physical tamper detection and resistance features at its Remote proofing terminal appropriate for the environment in which it is located.* | ü | ü |  |
| 5.3.3.2 | 7 | Requirements for Supervised Remote In-Person Proofing | The CSP SHALL ensure that all communications occur over a mutually authenticated protected channel. | *63A#0580* |  | *The CSP SHALL ensure that all communications between the Proofing Supervisor and the remote proofing terminal occur over mutually authenticated protected channels.* | ü | ü | There might be multiple 'channels' or a channel singular, independently of the logical / physical routing it may take. |