



June 12, 2023

Dear Kantara Accredited Assessors,

As our program continues to grow, we see an increase in companies applying for service approval who work with non-Kantara approved third-party services to fulfill certain criteria. Though we have guidance in place to accept criteria fulfillment from Kantara-approved services, we expect that assessors will make documented tests appropriate for the assurance level that will cover all non-Kantara assessed services. Such tests should be noted as an assessor's note in the Statement of Conformity and/or as part of the assessor's remarks in the Kantara Assessment Report. A special provision for the use of non-Kantara-approved services has been added to the most recent version of the Service Approval Handbook (v4.0, §6.1.1.3) sharing these requirements with CSPs.

Please consider the scope of the assessment to include, where appropriate, all dependent services whether Kantara-Approved or not, when designing your tests, documenting your work, and developing and delivering the conformance assessment.

Sincerely,

DocuSigned by:

A handwritten signature in black ink that reads "Leif Johansson". The signature is written in a cursive style. It is enclosed within a blue DocuSign signature box.

Leif Johansson
ARB Chair

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